

Home Office
 Delivery Analysis & Support Unit
 Crime and Policing Group


The New Performance Landscape for Crime and Policing

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What I'll cover

- New performance landscape - progress to date
- What are the key challenges for us all?
- Links to bureaucracy and discretion
- Where next?

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New performance landscape - delivered

- The system for monitoring and publishing the performance of police forces has shifted from the Home Office to HMIC
- PCSD has been phased out
- The NPIA provides or commissions support for forces in response to HMIC reports
- iQuanta has been reshaped to avoid the impression that the relative benchmarks in it represent implicit targets
- APACS remains, but the Home Office no longer makes graded assessments under it
- Sir David Normington has reviewed the HO data burden
- Single top-down numerical target for forces



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The narrative


Narrative document – The New Performance Landscape for Crime and Policing

The New Performance Landscape for Crime and Policing

A description of the crime and policing performance management landscape resulting from 2016 Policing Review Paper

<http://police.homeoffice.gov.uk/performance-and-measurement/managing-police-performance/>

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What you've told us – your perceptions

- The GP commitment is not being met in reality
 - Landscape still feels cluttered
 - Still targets and incentives on the front-line
 - Overlaps in inspection arrangements
- Concerns around PPSG and Rounded Assessment
- HO still performance managing on crime (PSAs, Vigilance, CoMPAsS etc)
- Issues around the confidence target
- Challenges linked to bureaucracy and discretion

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Future challenges

- Are there parts of the landscape that are unnecessarily burdensome or duplicative?
- How can we collectively reduce the data burden on the front line?
- How do we build capacity to embed a performance management culture that goes beyond a crude numbers approach, and allows for appropriate professional judgement at all levels of policing?
- How should we work together to raise public confidence?

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Contact us

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