



ACPO Excellence in Policing Conference

Accounting for Performance



NPIA Conference Centre,
Ryton-on-Dunsmore, Coventry

V 0.45

CONFERENCE PROGRAMME

Monday 20 September

- 09:00 Welcome to the conference** **Peter Langmead-Jones**
Lancashire Constabulary, ACPO PMBA, NPIA Capability Support
- 09:20 Opening address by Conference Chair** **Steve Finnigan**
Chief Constable, Lancashire Constabulary, Head of ACPO PMBA
- 09:30 Keynote address** **Rt. Hon. Nick Herbert, MP**
Minister of State for Policing and Criminal Justice
- 10:00 Policing in the 21st Century** **Sir Hugh Orde**
President
Association of Chief Police Officers
- 10:30 Refreshments and networking**

THEME 1: VALUE & QUALITY: BEING CITIZEN FOCUSED

- 11:00 Value: the balance of quality and cost** **Tony Melville**
Chief Constable
Gloucestershire Constabulary

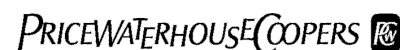
11:30 Theme 1 Presentations and Workshops:

	1.1 Public confidence: current and future arrangements	Gus Jaspert Head of the Local Policing, Crime and Justice Unit Home Office
	1.2 Big society and what it means for the police	Justin Partridge Planning, Innovation & Review Manager, Lincolnshire Police ACPO Citizen Focus Business Area
	1.3 Public engagement; harnessing the potential of social media	Sarah Drummond Lauren Currie Founder Director MyPolice.org MyPolice.org
	1.4 Defining and assessing quality	Malcolm Hibberd Independent Consultant to Police Organisations
	1.5 From Criminals' to Victim Justice System	Mike Barton Deputy Chief Constable Durham Constabulary
	1.6 Transformational change	Julie Westwood Director and Specialist Consultant Alexander
	1.7 Session reserved	Speaker to be announced

- 12:30 Lunch and networking**



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Monday 20 September (continued)

THEME 2: ACHIEVING MORE WITH LESS

- 13:30 Welcome back** **Peter Langmead-Jones**
Lancashire Constabulary, ACPO PMBA, NPIA Capability Support
- 13:45 The spending review and policing** **Gareth Hills**
Head of Resources and Planning
The Home Office
- 14:15 Valuing the police** **Roger Baker**
Her Majesty's Inspector of Constabulary

14:45 Theme 2 Presentations and Workshops:

	2.1	Workforce planning: matching the numbers, mix and skills to the policing mission	Althea Loderick, Service Director, People NPIA	David Hays Workforce Change Manager NPIA
	2.2	Quality and efficiency through process re-engineering	David Crompton Deputy Chief Constable West Yorkshire Police	
	2.3	Bureaucracy in crime recording: the notifiable offences list, NCRS and NSIR	Douglas Paxton Deputy Chief Constable Staffordshire Police	
	2.4	Re-structuring to meet future policing priorities	Julia Wortley Chief Superintendent Hertfordshire Constabulary	
	2.5	Delivering more for less: five steps towards citizen-focused performance improvements	Bernard Marr Director The Advanced Performance Institute	
	2.6	Achieving value through partnerships	Jenny Oklikah Partnership Development Unit Home Office	Ivor Twydell Assistant Chief Constable Gloucestershire Constabulary
	2.7	Identifying and realising savings	Lynne Potts Assistant Chief Officer Greater Manchester Police	Andy Key Partner PricewaterhouseCoopers LLP

- 15:45 Refreshments and networking**
- 16:15 Managing operational expectations, demands for quality and pressure on resources** **Mick Creedon**
Chief Constable
Derbyshire Constabulary
- 16:45 Human perception and processing** **Beau Lotto**
Reader in Neuro Science
The Institute of Ophthalmology, London
Founder of Lotto Lab
- 17:45 Notices and close of day 1**

19:30 Pre-dinner reception

20:15 Conference dinner



Tuesday 21 September

THEME 3: ACCOUNTABILITY & PERFORMANCE MANAGEMENT

09:00	Welcome and notices	Peter Langmead-Jones Lancashire Constabulary, ACPO PMBA, NPIA Capability Support	
09:10	New mechanisms for police accountability and performance management	Steve Finnigan Chief Constable, Lancashire Constabulary Head of ACPO PMBA	
09:15	Home Office perspective	Stephen Rimmer Director General of the Crime and Policing Group The Home Office	
09:50	HMIC perspective	Sir Denis O'Connor Her Majesty's Chief Inspector of Constabulary	
10:25	Refreshments and networking		
10:45	Theme 3 Breakouts: specialist briefings followed by facilitated discussions		
	3.1 Directly elected police and crime commissioners: transitional arrangements	Jacky Courtney Chief Executive, West Midlands Police Authority Chair of the Association of Police Authority Chief Executives	
	3.2 HMIC: The Police Report Card 2011	Dave Harris Specialist Staff Officer Her Majesty's Inspectorate of Constabulary	
	3.3 Exploiting mapping technology to communicate information to the public	Steve Mortimore Service Director for Capability Support & Local Policing National Policing Improvement Agency	
	3.4 Understanding, dealing with and assessing anti-social behaviour	Simon Edens Assistant Chief Constable West Mercia Constabulary	
	3.5 Developing and supporting capability in performance management and accountability	James Bottomley Performance Manager, Capability Support National Policing Improvement Agency	
	3.6 Accounting for performance with community safety partners	Sharon Gernon-Booth Associate Director, Community Safety and Policing The Audit Commission	
	3.7 Assessing protection from serious harm	Andy Cooke Assistant Chief Constable Lancashire Constabulary	Simon Leach Det. Supt. NW Region Serious & Organised Crime Task Force
12:15	Lunch and networking		
13:15	APA perspective on the future of police accountability and performance management	Mark Burns-Williamson Deputy Chair, Association of Police Authorities Chair of West Yorkshire Police Authority	
13:30	Plenary discussion, including reaction and issues from breakout sessions	Moderated by: Frank Whiteley Chief Constable, Hertfordshire Constabulary ACPO Performance Management Business Area	



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EIP
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Tuesday 21 September (continued)

ACPO EXCELLENCE IN POLICING AWARDS

sponsored by Alexander

14:15 Presentations by the 2010 EIP Award winners followed by selection of the overall winner

Introduced by:
Mike Astbury
Director of Alexander

Durham Constabulary Operation Constellation Presented by Det. Supt. Neil Malkin	Lancashire Constabulary Cash in Transit Robberies Presented by Det. Supt. Neil Hunter	West Yorkshire Police Operation Northdale Presented by A/Chief Insp. Jonathan Morgan
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15:00 Closing address

Steve Finnigan
Chief Constable, Lancashire Constabulary,
Head of ACPO PMBA

15.10 Final notices, feedback and close of conference

Event Exhibitors

There will be several exhibition / information stands throughout the conference

 EUROSIS	Interactive voting technology	 Home Office Ian Williamson	iQuanta: current and future developments.	 NPIA National Policing Improvement Agency Bethan Page-Jones	Cost effectiveness in policing
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Event Sponsors

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ACPO Excellence in Policing Awards 2010

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Daytime refreshments

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Delegate registration and information

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Information technology

POLICEPROFESSIONAL

EIP10 Media Partner

EIP Organisers:

Dr Peter Langmead-Jones, Head of Corporate Analysis, Lancashire Constabulary
Mr Robert Careless, Deputy Head of Corporate Services, Derbyshire Constabulary
Dr Claire Radley, Head of Cultural Change, Gloucestershire Constabulary
Ms Gillian Porter, Head of Performance, Durham Constabulary
Mr Colin Moore, *The Information Edge*

The ACPO Performance Management & Citizen Focus Business Areas reserve the right to change the content and details of the conference.

www.eip-conference.co.uk

EIP10 is jointly administered on behalf of the Association of Chief Police Officers by the National Policing Improvement Agency and The Information Edge

