

# ACPO Conference 2011

TP Development Programme  
Demand & Resource Alignment Team



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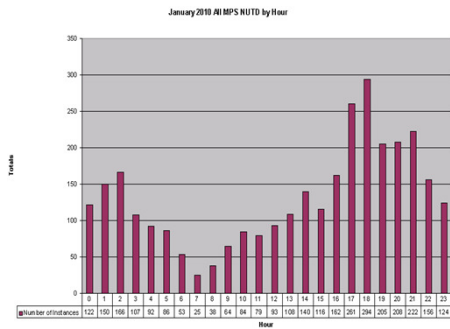
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## No unit to deal? - January 2010 3,155 times in one month



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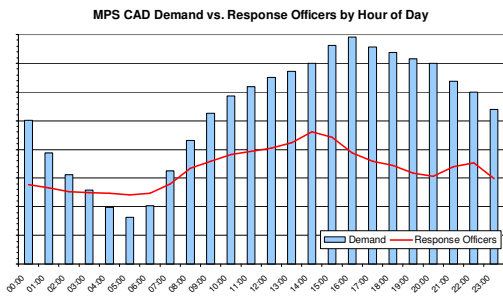
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## Response - Demand and Resourcing



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## Planning Assumptions

### Strategic Objectives

- Increased community confidence
- Increased customer satisfaction
- Reduced crime & A.S.B.
- Improved criminal justice outcomes
- Significant reductions in overall cost of TP delivery
- Achievement of value for money in TP delivery

### Working principles

- Intelligence led
- Problem solving approach
- More for less
- Right people, right place, right time.
- Partnership driven




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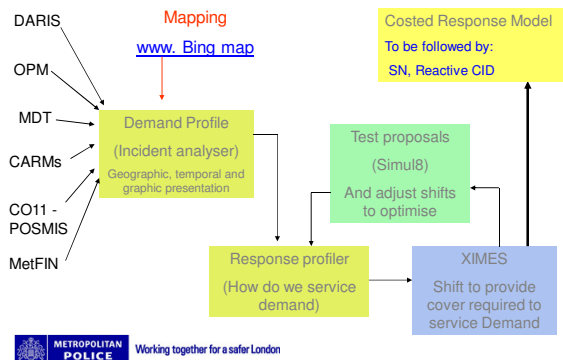
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## How do we tackle the problem?




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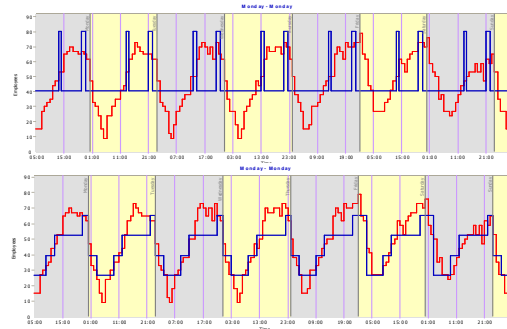
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## The Result:

### Enhanced service to our customers - matching our resources to demand




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**Implementation Interdependencies**

- Vehicle fleet – have we enough cars?
- Impact on Support Units – is there capacity in custody?
- Night Duty Resilience – what happens when the wheel comes off?



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**Evaluation – what do we expect**

- Increased public Confidence – 4 month lead
- Increased arrest rates
- Response times flattened (model 80% SLA)
- Increased number of incidents dealt with by appointments
- Increase in officers on duty during peak demand times
- Reality checking
  - adherence to policy e.g. single crewing policy
  - Cross Border working
  - Appropriate deployments
  - Abstraction levels i.e. are the additional staff on aid



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**Force Mobilisation**



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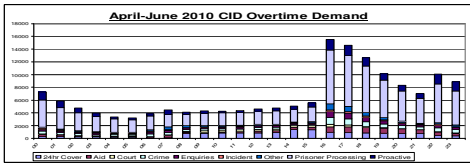
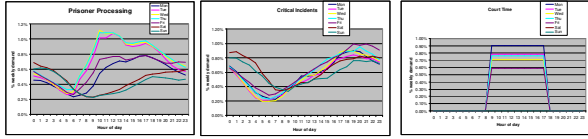
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## The Future

- Neighbourhood Policing
- Reactive CID
- Aggregated approach
- Key Demand areas



METROPOLITAN POLICE Working together for a safer London

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## Questions?

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## TP Development Programme

METROPOLITAN POLICE Working together for a safer London  
TERRITORIAL POLICING

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